

ATTENTION CUSTOMERS!

The Board of Directors for **HARRIS COUNTY MUNICIPAL UTILITY DISTRICT NO. 155** has authorized notification that the District has retained a new water utility operations company effective April 1, 2019. Please note NEW information pertaining to your water and sewer services account.

New Operator:

Municipal Operations and Consulting, Inc.

1825 N. Mason Rd.

Katy, Texas 77449

(281) 347-8686 (PHONE) 281-347-8863 (FAX)

www.municipalops.com

Please visit the Municipal Operations & Consulting, Inc. website to become familiar with the services that will be provided to you.

Important Transition Information:

To report water leaks or sewer backups, call **281-347-8686**

[An operator is available to you 24 hours/day, 7 days/week]

Please call 281-347-8686, for billing questions or other information.

For timely processing of your water bill payments, please note the following:

Effective immediately, mail all payments to: HC MUD No. 155
P.O. Box 1689
Spring, TX 77383

Continue to make checks payable to Harris County Municipal Utility District No. 155.

For **Online Bank Payments** make sure to update payment information at your bank for this new remit to address, and when you receive your new bill you will need to update your new customer account number. Both are critical to ensure proper posting of your payment.

If you are currently enrolled in automatic ACH service or recurring credit card, you will need to visit www.municipalops.com to set up a new online account. If setting up before receiving the first bill from Municipal Operations, your new account number will be the same as your existing account number except the first 5 digits have changed to 70155. You will be able to set up your account once you receive your March water bill.

For Example: If your current account number is 60155-1554576191
Your new account number will be 70155-1554576191

To use our automatic pay by phone, please call 855-230-7396. Remember your account number has changed from the one on your current bill.

Other payment services including e-check, credit cards, and walk-in CheckFreePay locations will be available before your next bill due date. Visit www.municipalops.com for updates to payment services as they become available.